

NATIONAL ORGANIZATION ON  
**DISABILITY**

## Forum on Workplace Inclusion

Carol Glazer, President  
National Organization on Disability

# RESULTS FROM THE 2018 DISABILITY EMPLOYMENT TRACKER™

A confidential annual survey measuring companies' disability and veterans' inclusion policies and practices.

The Disability Employment Tracker™  
examines five essential inclusion areas



To discover how businesses are progressing in their disability inclusion journey

# Who Uses the Tracker?

Nearly  
**200**  
companies

Employing  
**9 million**  
workers

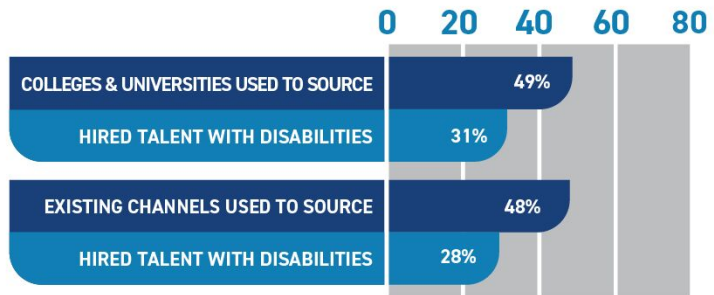
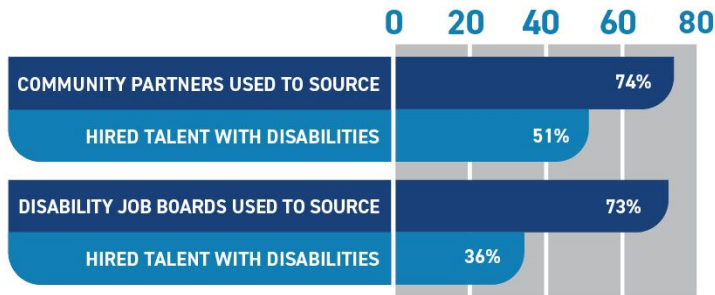
## Finding Talent Can Be the Hardest Part

The most important disability inclusion driver is getting and keeping TALENT

**3.9%**  
Average percentage of employees identifying as having a disability

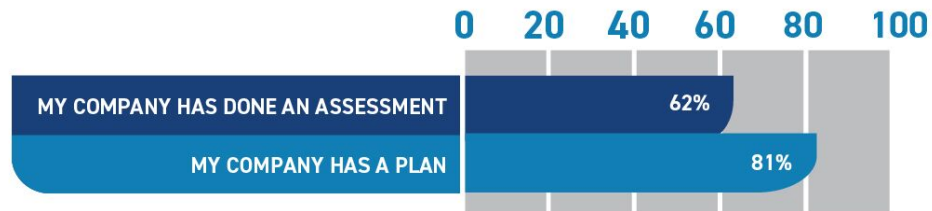
**12%**  
Companies that have reached the Dept. of Labor target of 7% disability representation

Many use a variety of channels to source talent with disabilities, but few are making hires from them



## Assessment + Planning

Most companies have a plan for improving disability inclusion practices...  
But fewer have conducted an assessment of current efforts



Understanding your starting point will ensure the most effective future plan



## Leading Practices

Companies with a high representation of people with disabilities (> 4%) share these practices:

### STRATEGY & METRICS



- ✓ Plan for improving disability inclusion practices
- ✓ Invite all employees to voluntarily self-identify as a person with a disability
- ✓ Administer a survey evaluating employee attitudes about the organization

### CULTURE & CLIMATE



- ✓ Diversity champion accountable to drive disability strategy
- ✓ Disability-specific employee/business resource group with annual budget



### TALENT SOURCING

- ✓ Recruiters know how to find accommodation process
- ✓ Work directly with community partners to source candidates with disabilities



### PEOPLE PRACTICES

- ✓ Provide disability-related education/awareness programs
- ✓ Managers/supervisors know how to effectively administer accommodation process

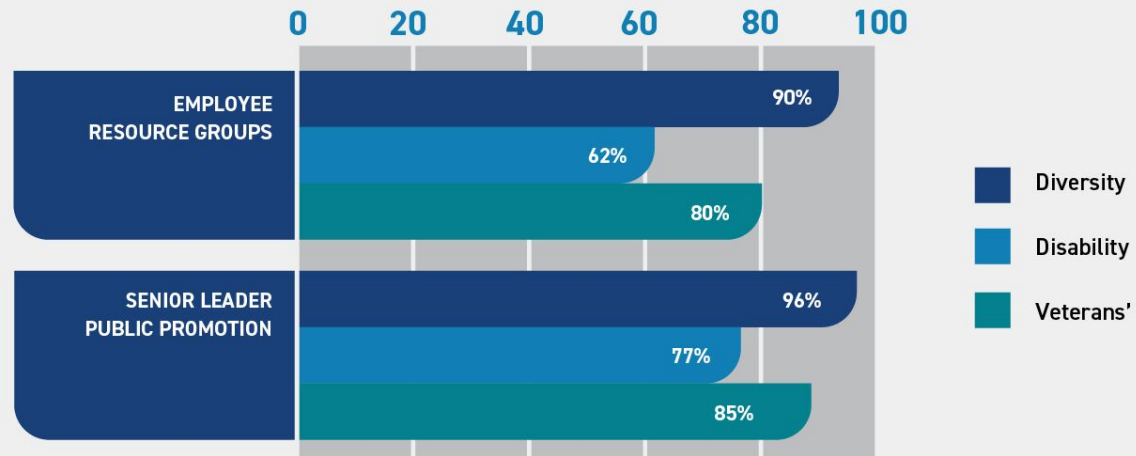


### WORKPLACE & TECHNOLOGY

- ✓ Accommodation procedure can be easily found by all employees
- ✓ Post-offer and pre-employment, ask if accommodation will be required

## Gaps

### Disability lags behind veterans' + broad diversity practices



Companies are slower to adopt these leading practices (< 50%)

X Careers web page for job seekers with disabilities

X Accommodations:

- Centralized budget
- Process explained on first day of employment
- Requests resolved in under 2 weeks

X Disability self-identification communication campaign with measurable impact

X Mentoring program for employees with disabilities

X Mandatory manager disability inclusion training

X Weighted disability inclusion competencies on performance reviews

## Veterans

Veterans' inclusion practices are trending high, but target employment outcomes remain low

**28%**

Companies reporting veterans workforce representation of 6% or more  
(Dept. of Labor VEVRAA benchmark 6.4%)

**86%**

Have a plan to improve veterans' inclusion practices

**82%**

Annually assesses veterans' outreach and recruitment efforts

## Haven't used the Tracker Yet? Need an Expert Assessment?

Start the Tracker today and receive a free benchmarking Scorecard. [NOD.org/tracker](https://nod.org/tracker)  
Get a customized assessment, with expert recommendations and a roadmap to advance, with the Disability Inclusion Accelerator. [NOD.org/accelerator](https://nod.org/accelerator)

The Disability Employment Tracker™ was developed by the National Organization on Disability (NOD), in partnership with The National Business and Disability Council at The Viscardi Center.

**NOD.org**





NATIONAL ORGANIZATION ON  
**DISABILITY**